

# YHCR Interweave Portal – Training Guide

*YHCR Interweave Portal – a Guide for SystmOne Users*

The purpose of this pack is to provide you with:

- A brief **introduction** to the portal
- **Guidance** to support you through using the portal
- Key points of **contact** and **answers** to questions you may have

A reminder that:

- Currently the portal is in **BETA** which means it is a release of software that is given out to a large group of users to try under real conditions. The software has gone through testing and is generally fairly close in look, feel and function to the final product. There may be some bugs identified during beta and design changes may occur as a result. For the YHCR Interweave portal, all tenancies issued to consuming organisations will be branded as such.
- The portal is **read-only**. Although you won't be making changes within the portal, please be mindful that you will be viewing **real patient data**.
- If you face any issues e.g. functionality of the tool, unsure about a next step, data seems wrongly inputted, please refer to the [slide 14](#) to view your points of contact.

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# YHCR Interweave Portal Introduction

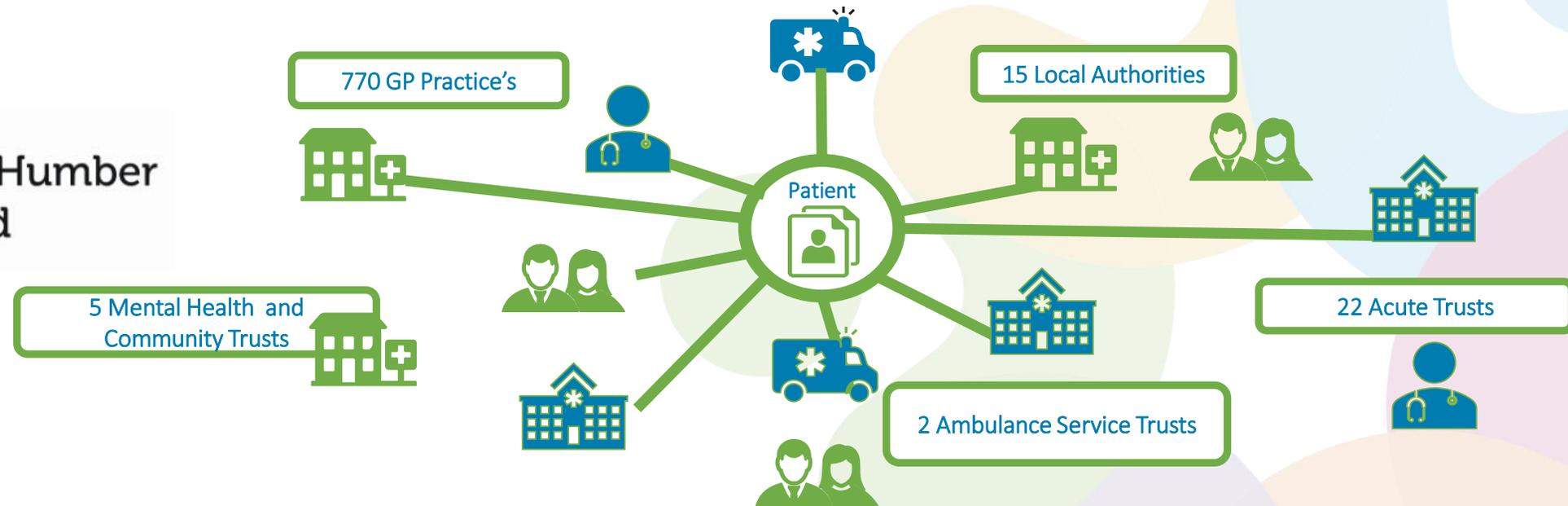
The HCV Shared Care Record Programme forms part of the Yorkshire & Humber Care Record which aims to bring together key health and social care information from multiple sources in one record view.

The Yorkshire and Humber Care Record (YHCR) is **an umbrella title for the technology** and an associated implementation capability which facilitates record sharing in the Yorkshire and Humber region. The patient is at the centre of the YHCR Programme, with organisations plugging into the YHCR. The products which comprise the YHCR have been branded as Interweave.

At the heart of the YHCR is Interweave Exchange, a platform that enables data providers to share data with data consumers and allows organisations to easily view via a web-base address data that is being shared by other health and care providers within the region. Primarily, data consumers will work with the YHCR and development teams to establish their own unique user interface within their primary source system, whilst other organisations will view data via the YHCR Interweave Portal, which acts as a viewer into the data within the **Exchange**. The YHCR Interweave Portal is a new web application and we will piloting it with Local Authorities and GPs in the first instance before rolling it out further.

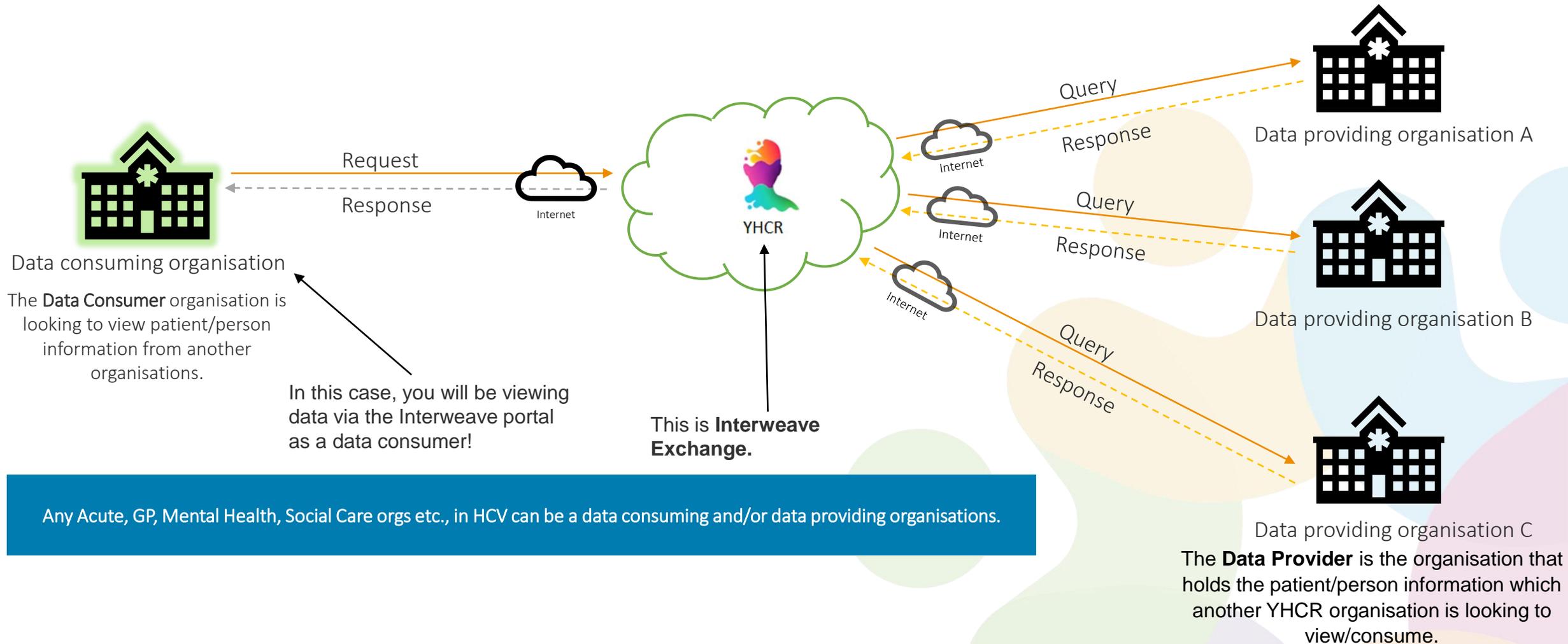


Yorkshire & Humber  
Care Record



# YHCR Interweave Portal Introduction

The retrieval of data into consuming organisations is satisfied by an on-demand request into the Exchange, which results in querying various data-providing organisations who are connected to the Exchange. The query will only return a result if they hold data on the person that the consuming organisation has searched for. The YHCR is a platform for viewing data and no data is stored within the Interweave Exchange.



# YHCR Interweave Portal Introduction - Benefits



Benefits identified from the adoption of the YHCR Interweave Portal



Improves care provided to patient by enabling better and faster decision making



Improves patient experience as a result of better care and less repetition of information



Reduces administrative time chasing patient information



Supports delivery of other priority areas, for example transfer of care

# YHCR Interweave Portal

## *SystemOne User Registration and Access*

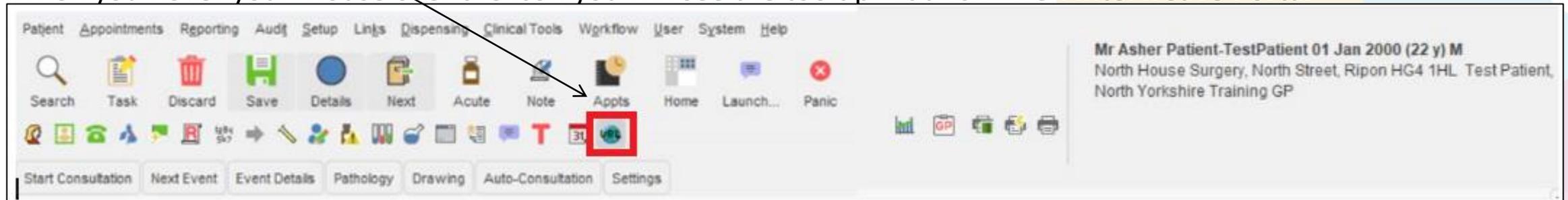
# YHCR Interweave Portal - Accessing the Portal – S1 User Registration

In the next few slides, you will find a step-by-step guide to accessing the YHCR Interweave Portal for the first time. Should you have any problems, please contact your local champion.

You will need your patient record open in SystemOne in order to complete the registration.

Click the toolbar button linking the URL (the icon below is an example, yours may look different to the one in the image below).

When you hover your mouse over the icon you will see the tooltip **“Launch YHCR Interweave Portal”**



# YHCR Interweave Portal – S1 User Registration - Username Required



A SystmOne pop-up prompt will appear requesting your Username – **Username Required**. Please enter your **nhs.net** email address

Check **Store this value for next time**. Click **OK**

**Caution:** Once set please do not attempt to modify this setting. If you do you will be locked out of your YHCR Interweave Portal account and will need to log a support request to regain access.

A screenshot of a dialog box titled 'Username Required' with a close button (X) in the top right corner. It contains a text input field labeled 'Username'. Below the input field is a checkbox labeled 'Store this value for next time', which is currently unchecked. At the bottom of the dialog are two buttons: 'Ok' and 'Cancel'. A yellow informational message box at the bottom of the dialog reads: 'Stored values can be viewed and deleted from the URLs page of the User Preferences dialog'. Red boxes highlight the 'Store this value for next time' checkbox and the 'Ok' button.

Your Username is your nhs.net email address  
Once set please do not attempt to modify this setting

# YHCR Interweave Portal – S1 User Registration – Password Required



A SystemOne pop-up prompt will appear requesting your **Password**. This will not interfere with your SystemOne password and purely relates to the registration with the YHCR Interweave Portal.

**Caution:** Once set please do not attempt to modify this setting. If you do you will be locked out of your YHCR Interweave Portal account and will need to log a support request to regain access.

Create a password using a minimum of eight characters to include uppercase, lowercase, numbers and a symbol. (Please do not use “@”, “/” or “£”)

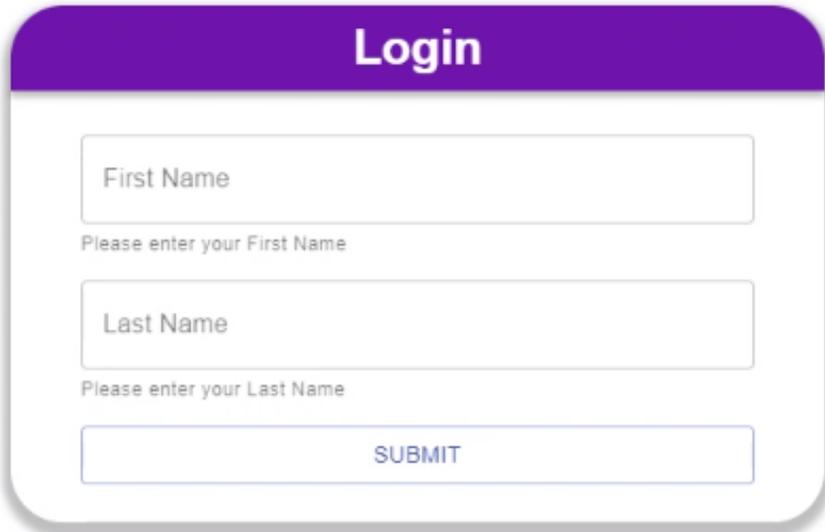
Check **Store this value for next time**. Click **OK**

A screenshot of a 'Password Required' dialog box. It features a title bar with a close button (X). Below the title is a text input field labeled 'Password'. Underneath the input field is a checkbox labeled 'Store this value for next time', which is currently unchecked. A yellow informational box at the bottom of the dialog contains the text: 'Stored values can be viewed and deleted from the URLs page of the User Preferences dialog'. At the very bottom are two buttons: 'Ok' and 'Cancel'. The 'Ok' button is highlighted with a red box.

Create and Enter your **Password**  
Once set please do not attempt to modify this setting

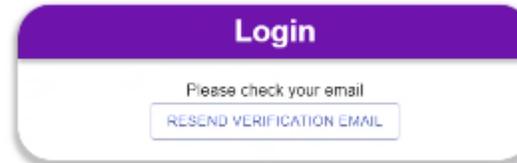
# YHCR Interweave Portal – Enter First Name and Last Name then Activate your Account

A YHCR Interweave Portal form will appear requesting your **First Name** and **Last Name**. Complete these details then click **SUBMIT**.



The screenshot shows a purple header with the word "Login" in white. Below the header are two input fields. The first is labeled "First Name" with the placeholder text "Please enter your First Name". The second is labeled "Last Name" with the placeholder text "Please enter your Last Name". At the bottom of the form is a blue button labeled "SUBMIT".

A YHCR Interweave message will appear *"Please check your email"*

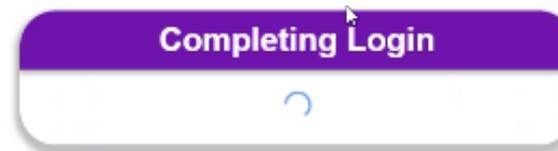


The screenshot shows a purple header with the word "Login" in white. Below the header, the text "Please check your email" is displayed. Underneath this text is a button labeled "RESEND VERIFICATION EMAIL".

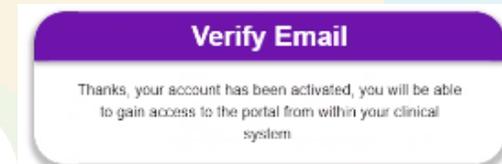
You will receive an email from [care.portal@yhcr.nhs.uk](mailto:care.portal@yhcr.nhs.uk) with a link stating *"You have been set up with an account for the YHCR Interweave Portal. Click to verify your email address"*.

This URL must be opened in either **Google Chrome** or **Microsoft Edge**. If your default browser when you click on links from an email is **Internet Explorer**, please copy the link into **Google Chrome** or **Microsoft Edge**.

As the process is completing you will see **Completing Login** followed by **Verify Email** – *"Thanks your account has been activated, you will be able to gain access to the portal form within your clinical system"*



The screenshot shows a purple header with the text "Completing Login" in white. Below the header is a blue circular loading spinner.



The screenshot shows a purple header with the text "Verify Email" in white. Below the header, the text reads: "Thanks, your account has been activated, you will be able to gain access to the portal from within your clinical system".

**This completes your registration.** When you have finished viewing your patient's record in the Portal please close the browser. **To access the next patient's information in the Portal open their record in SystemOne** then click the YHCR toolbar button.

# YHCR Interweave Portal Training Guide – Default Landing Page - Summary

The screenshot displays the 'Summary' page for a patient named Mike Steven Meakin. The page features a blue header with patient details and a left-hand navigation menu. The main content area shows six summary cards for different medical categories, each with a progress bar and a count. The 'SUMMARY' tab is highlighted with a red border.

**INTERWEAVE**

**MEAKIN, Mike Steven (Mr) (active)** Born 19-Jun-1927 (95y) Gender Male NHS No. 965 821 8873

Address 1 KNIGHTS COURT, SCUNTHORPE,... Phone 07954367853 (mobile)

Demographic Data provided by YORKSHIRE AND HUMBER CARE RECORD

## Summary

**SUMMARY** GP CONNECT

- Appointments** 0
- Encounters** 1
- Allergies** 0
- Medications** 0
- Related Persons** 0
- Episodes of Care** 0

**Navigation Menu:**

- Settings
- Getting Started
- Feedback
- Data Available
- Summary**
- Person Details
- Flags
- GP Connect
- Allergies
- Appointments

# YHCR Interweave Portal Training Guide – A Guide To Getting Started – Patient Summary Page

This is the summary homepage screen of a patient. Here you can click through the left pane menu and view details of the patient e.g. allergies, medications administered and expand the summary boxes as seen below.

**Yorkshire & Humber Care Record**

**AZZOPARDI, Matthaia (Mrs) (active)** Born 27-Feb-1986 (35y) Gender Female NHS No. 965 770 2100  
Address 55 EXETER STREET, ROCHDALE, LANCS, OL11 1JY Phone 01706378476 (work) Demographic Data provided by YORKSHIRE AND HUMBER CARE RECORD

**Appointments**

Date	Time	Type	Code	Recorded on
10-Aug-2020	14:00	unknown	RP5	05-Aug-2020
08-Oct-2020	09:48	unknown	RP5	08-Oct-2020
30-Apr-2021	15:30	unknown	RCD	unknown

**Encounters**

Date	Time	Status	Code	Location
06-Aug-2020	12:19	finished	RP5	emergency
09-Sep-2020	12:08	finished	RP5	inpatient
08-Oct-2020	11:21	finished	RP5	inpatient
20-Jul-2021	13:09	finished	RP5	inpatient
08-Oct-2020	09:48	finished	RP5	outpatient
01-Jan-2001			RP5	outpatient
28-May-2021		finished		outpatient

**Allergies**

Allergy	Date Onset of Allergy	Criticality	Type
Nut allergy	28-Oct-2014, 17-Jan-2013, 15-Jan-2013	unknown	allergy
Peanut-induced anaphylaxis	30-Nov-2009	unknown	allergy
Allergy to strawberries	13-Jul-2012	unknown	allergy
Wool alcohol allergy	30-Nov-2009	unknown	allergy
Latex allergy	26-Jul-2019, 03-Sep-2018	unknown	allergy
Allergic reaction		unknown	allergy

**Medications**

Medication	Strength (dosage)	Date Asserted	Code
Simvastatin	unknown	unknown	QRA01
Bisoprolol	Take one 5mg tablet daily.	unknown	QRA01
unknown	500 mg - once a day	21-Jan-2019, 21-Mar-2017	QRA01

**Observations & Results**

Observation	Code
BP Sys, BP Dias, / Diastolic, Systolic, BP Systolic, BP Diastolic	Vitals
Height in m	Vitals
Weight in Kg	Vitals
Body Mass Index (kg/m²), Body Mass Index (BMI), BMI	Vitals
Temperature, Temperature (C), Temp	Vitals
Pulse, Pulse - rate BPM, Heart Rate (/min)	Vitals
Lipid level TC mmol/L	Vitals
Blood sugar	Vitals

The banner above shows a summary of the patient's details.

Expanding this arrow will show you a list of all the providers of the data.

Clicking the 'Exceptions' logo provides information on whether there are any issues with the data.

Drop down boxes where you can view selected patient data.

These logos present codes for each organisation. It means that they have provided that particular piece of data.

This left pane menu shows panels where you can go into the details of the patient, see an example for **Allergies** on the next slide and more in the **Appendix**.

# YHCR Interweave Portal Training Guide – A Guide To Getting Started – Example of ‘Allergies’ Panel

This slide shows an example when clicking the panels on the left pane menu. Here we can see the **allergies** of the patient. In the **appendix** we have included screenshots of the other panels on the left pane menu for your reference.

The **Allergies** panel has been selected.

Yorks & Humber Care Record

**AZZOPARDI, Matthia (Mrs)** (active) Born 27-Feb-1986 (35y) Gender Female NHS No. 965 770 2100  
Address 55 EXETER STREET, ROCHDALE, LANCS, OL11 1JY Phone Unknown Demographic Data provided by YORKSHIRE AND HUMBER CARE RECORD

Rows per page: 10 1-10 of 28

Allergy name	Type	Date onset of allergy	Criticality	Date recorded	By who	Status	Category	Reaction	Note(s)	Source Organisation(s)
Nut allergy	allergy	28-Oct-2014	unknown	unknown	unknown	active, unconfirmed	unknown	unknown	No Notes	
Peanut-induced anaphylaxis	allergy	30-Nov-2009	unknown	unknown	unknown	active, unconfirmed	unknown	unknown	No Notes	
Allergy to strawberries	allergy	13-Jul-2012	unknown	unknown	unknown	active, unconfirmed	unknown	unknown	No Notes	
Wool alcohol allergy	allergy	30-Nov-2009	unknown	unknown	unknown	active, unconfirmed	unknown	unknown	No Notes	
Peanut-induced anaphylaxis	allergy	30-Nov-2009	unknown	unknown	unknown	active, unconfirmed	unknown	unknown	No Notes	
Latex allergy	allergy	26-Jul-2019	unknown	unknown	unknown	active, unconfirmed	unknown	unknown	No Notes	
Nut allergy	allergy	17-Jan-2013	unknown	unknown	unknown	active, unconfirmed	unknown	unknown	No Notes	
Nut allergy	allergy	15-Jan-2013	unknown	unknown	unknown	active, unconfirmed	unknown	unknown	No Notes	
Allergic reaction	allergy	17-Jan-2013	unknown	unknown	unknown	active, unconfirmed	unknown	unknown	No Notes	
Peanut allergy	allergy	17-Jan-2013	unknown	unknown	unknown	active, unconfirmed	unknown	unknown	No Notes	

Some data providers were detected as being offline  
One or more errors were detected  
VIEW

Filter Providers  
All Providers

Listed here are details of the patient's allergies.

# YHCR Interweave Portal Training Guide – A Guide To Getting Started – ‘GP Connect’ Panel

For those of you who will have GP data in your project scope, you will be able to access the **GP Connect** panel from the left pane menu. This slide shows the pane that appears when selecting GP Connect. You can navigate through the pane accordingly. You will find screenshots of all these panels in the [appendix](#).

The banner above shows a summary of the patient's details. ↓

This pane is displayed upon selecting **GP Connect** from the left pane menu. We will select and show the tabs in the following slides.

The **GP Connect** panel has been selected.

The screenshot shows the patient's medical record summary. The banner at the top displays patient details: MEAKIN, Mike Steven (Mr) (active), Born 19-Jun-1927 (94y), Gender Male, NHS No. 965 821 8873, Address 1 KNIGHTS COURT, SCUNTHORPE, S HUMBERSIDE, DN1..., Phone Unknown. The left pane menu has 'GP Connect' selected. The main content area shows the Medical Record Summary with the following sections:

- Summary**
- Last 3 Encounters**
- Active Problems and Issues**
- Major Inactive Problems and Issues**
- Current Allergies and Adverse Reactions**
- Acute Medication (Last 12 Months)**

The **Medical Record Summary** is displayed when selecting the GP Connect tab.

The contents of the patient's medical record summary can be viewed here.

# YHCR Interweave Portal Training Guide – Information Governance



This slide talks to the relevant Information Governance aspects that are important for you to know with regards to how you communicate the YHCR to your patients and service users.

- Ensure you follow the rules of **Security** and **Confidentiality** when undertaking any work on the YHCR Interweave Portal. **Only** access patient records if you need to do so for the purpose of your job and for direct care. **Never** access your own records or records belonging to friends, family, neighbours etc. Along with this, ensure you follow your organisation's **Standard Operating Procedures (SOPs), policies** and **procedures** that determine appropriate use of the system.
- If asked about why the **need to share patient information** – to provide the best treatment, care and support to patients/service users, it is essential that health and social care professionals have access to the most up-to-date information. Information is already shared between health and social care organisations by phone and through paper records. Sharing health records allows this sharing process to happen more efficiently, enabling better care for patients.
- If asked about the **security of patient records** - information is held on secure, encrypted systems which keeps a record of everyone who has accessed a patient record, the time and date when they accessed it and the information they were viewing. The laws on data protection are clear and are taken very **seriously**.
- If you have any other questions, please refer to [Appendix 2](#) for more Information Governance guidance or speak to your practice manager/IT lead.

# YHCR Interweave Portal Training Guide – FAQs (1/2)



This slide outlines some questions you may have on the portal. Please do get in touch should you have any other queries.

## **Where has the data come from?**

The data comes from Health and Care organisations across the Yorkshire and Humber regions who are providers of data into the YHCR and is real patient data available in the production environment. For a full list of data from organisations and social care, please see [Appendix 1](#).

## **How often is the data pulled through to the YHCR Interweave Portal?**

The data is pulled through on demand in real time.

## **How up-to-date is the data?**

This depends on the organisation, e.g. it could be updated daily.

## **How come I can't enter any data into the system?**

The portal is a front-end developed website and an enabling tool. It is there to support decision-making and is read-only, therefore you cannot enter anything into the system. For more information please see <https://yhcr.org/>.

## **How long before I am timed out on the system?**

You will be timed out after 30 minutes of inactivity.

# YHCR Interweave Portal Training Guide – FAQs (2/2)



Now that you familiar with the system, please feel free to start the using the system in your own time.

## **I don't see the sections I should be seeing on the patient summary page?**

If there is a case where sections are missing from the patient summary page which are relevant to your role, please contact your help desk so they can raise a ticket with the YHCR central team. It is important to remember that the YHCR can only display data that is provided to it.

## **What if I don't get a return on my patient search?**

The patient record may not be available within the region or the organisation where the record should come from may not yet be connected to the YHCR. You can find the full list of organisations connected to the YHCR here (<https://yhcr.org/about-us/participating-organisations/>). Please contact your help desk if the organisation from where you expect to see the record is listed but you are still receiving a null return.

## **Who do I contact for specific issues?**

If you're stuck on a specific step within the portal or would like to provide feedback on the functionality – contact your **Local Champion (members form your practice involved in UAT)**. For any other issues, contact **NECS** or **N3i**

## Appendix 1

- **Data you can see from different organisations**

# What data can you see from organisations?



This slide shows you the data you're able to view from different organisations.

Organisation	Available Datasets
North Yorkshire County Council	1. Patient and Demographics Information
	2. Related Person – Next of Kin Information
	3. Episode Of Care
	4. Task
	5. Referrals
	6. Alerts
	7. Device information
	8. Procedures
Harrogate District Foundation Trust	1. Patient and Demographics Information
	2. Encounters
	3. Appointments
	4. Location and organisation details
	5. Documents (For ex. Correspondence, Discharge Summary, Clinical letters etc.,)
York Teaching Hospital Foundation Trust	1. Patient and Demographics Information
	2. Documents (For ex. Correspondence, Discharge Summary etc.,)
Hull University Teaching Hospital	1. Patient Information
	2. Appointments
	3. Episode Of Care
	4. Location and organisation details
	5. Practitioner details and roles
	6. Observations
	7. Investigations (Diagnostic Reports)

Organisation	Available Datasets
Humber Teaching Hospital Foundation Trust	1. Patient and Demographics Information
	2. Encounters
	3. Procedures
	4. Allergy and Intolerances
	5. Mental Health Plan (as document)
	6. Observations
	7. Problems (Conditions)
	8. Organisation and practitioner details
	9. Documents (For Ex. Discharge Summary etc.,)
North Lincolnshire & Goole Foundation Trust	1. Patient and Demographics Information
	2. Encounters
	3. Appointments
	4. Documents (Discharge Summary)
GP Connect HTML data (All datasets)	1. Medication
	2. Clinical Administrations
	3. Immunisations
	4. Clinical items
	5. Encounter Report
	6. Referral details
	7. Problems
	8. Observations
	9. Allergies & Reactions
	10. Summary

## Appendix 2

- **More guidance on Information Governance.**

# YHCR Interweave Portal Training Guide – Information Governance



This slide talks to extra aspects on Information Governance.

- Health and social care service providers have a responsibility to ensure that their use of personal data is lawful, properly controlled and that individuals' rights are respected.
- In addition, there is a need to share information to ensure that patients receive the safest and most appropriate care, to reduce duplication and to provide a joined-up approach to care.
- Access to information is still restricted to clinical and care staff and only available where there is a legitimate reason to access the information.
- The Yorkshire & Humber Care Record will provide a common set of information on each individual that clinical and care staff will be able to access to help them provide even better care and support, provided there is a direct care relationship with that individual.
- All the awareness details on Information Governance we expect you to need are provided in the accompanying communications pack that your organisation received when they signed up. This includes posters, leaflets and other campaign materials which will help us all to raise awareness of the Yorkshire & Humber Care Record to your patients and service users - they can be adapted to your individual requirements.

## Appendix 3

- **For your reference, we have included screenshots of all the left pane menu panels in this appendix.**

# YHCR Interweave Portal Training Guide – Example of the ‘Patient Details’ panel

This slide shows an example when clicking the panels on the left pane menu. Here we can see the **details** of the patient.

The banner above shows a summary of the patient's details.



AZZOPARDI, Matthia (F)			
NHS No:	965 770 2100	Home	Unknown
Marital Status:		Mobile	Unknown
DoB:	27-Feb-1986	Work	01708378478
Active:	True	Email	Unknown
			55 EXETER STREET ROCHDALE LANCS OL11 1JY

The Patient Details panel is selected.

The patient's personal details will be shown here, such as their NHS number, marital status, date of birth, contact details, and address.

# YHCR Interweave Portal Training Guide – Example of the ‘Appointments’ panel

This slide shows an example when clicking the panels on the left pane menu. Here we can see the **appointment** details of the patient.

The banner above shows a summary of the patient's details.



The screenshot displays the patient profile for **AZZOPARDI, Matthia (Mrs)** (active), born 27-Feb-1986 (35y), female, with NHS No. 965 770 2100. Her address is 55 EXETER STREET, ROCHDALE, LANCs, OL11 1JY. The demographic data is provided by YORKSHIRE AND HUMBER CARE RECORD.

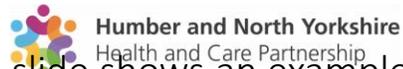
The appointments table shows the following data:

When	Where	Status	Recorded on	Reason	Indication	Comment	Participant (nested to show all)	Supporting Information	Source Organisation(s)
10-Aug-2020	unknown	fulfilled	05-Aug-2020	unknown	unknown	unknown	participant Patient/YHCR:b028c0ec-49aa-4b31-86f0-8cf4f6eae76a consultant Practitioner/RP5:C1728884participant Location/RP5:CRALBCOUN	unknown	Doncaster and Bassetlaw Hospitals NHS Trust
08-Oct-2020	unknown	fulfilled	08-Oct-2020	unknown	unknown	unknown	participant Patient/YHCR:b028c0ec-49aa-4b31-86f0-8cf4f6eae76a consultant Practitioner/RP5:C6054376participant Location/RP5:LDR1.OP1	unknown	Doncaster and Bassetlaw Hospitals NHS Trust
30-Apr-2021	unknown	booked	unknown	unknown	unknown	unknown	Participation Practioner/RCD:0bbdbb94-b317-44c0-8470-f0ec42d9c3ec Participation Practioner/RCD:0bbdbb94-b317-44c0-8470-f0ec42d9c3ec Participation Patient/YHCR:b028c0ec-49aa-4b31-86f0-8cf4f6eae76a	unknown	Harrogate NHS Foundation Trust
30-Apr-2021	unknown	booked	unknown	unknown	unknown	unknown	Participation Practioner/RCD:0bbdbb94-b317-44c0-8470-f0ec42d9c3ec Participation Practioner/RCD:0bbdbb94-b317-44c0-8470-f0ec42d9c3ec Participation Patient/YHCR:b028c0ec-49aa-4b31-86f0-8cf4f6eae76a	unknown	Harrogate NHS Foundation Trust

The Appointments panel is selected.

The patient's appointments are listed here, including information about the date, location, and reason for each appointment.

# YHCR Interweave Portal Training Guide – Example of the ‘Encounters’ panel



This slide shows an example when clicking the panels on the left pane menu. Here we can see the **encounters** of the patient.

The banner above shows a summary of the patient's details.

The screenshot displays the patient record for **AZZOPARDI, Matthia (Mrs)** (active), born 27-Feb-1986 (35y), female, with NHS No. 965 770 2100. Her address is 55 EXETER STREET, ROCHDALE, LANCS, OL11 1JY. The page shows a list of encounters with the following columns: Period, Reason, Status, Status History, Class, Class History, Type, Priority, Episode of Care, Incoming Referral, Participant(s), Appointment that scheduled this Encounter, Location, and Location (Sortable). The encounters listed are:

Period	Reason	Status	Status History	Class	Class History	Type	Priority	Episode of Care	Incoming Referral	Participant(s)	Appointment that scheduled this Encounter	Location	Location (Sortable)
start 17-Oct-2017	unknown	finished	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown
end 17-Oct-2017													
start 17-Oct-2017	unknown	finished	unknown	unknown	unknown	unknown	unknown	unknown	unknown	Dr S Smith	unknown	unknown	unknown
end 17-Oct-2017													
start 17-Oct-2017	unknown	finished	unknown	unknown	unknown	unknown	unknown	unknown	unknown	Dr P Laws	unknown	unknown	unknown
end 17-Oct-2017													
start 17-Oct-2017	unknown	finished	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown
start 18-Oct-2017	unknown	finished	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown
start 18-Oct-2017	unknown	finished	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown	unknown

The **Encounters** panel is selected.

Each of the patient's encounters are listed here, including information about the period of time, the reason, and the participants.

# YHCR Interweave Portal Training Guide – Example of the ‘Medications’ panel

This slide shows an example when clicking the panels on the left pane menu. Here we can see the **medications** prescribed for the patient.

The banner above shows a summary of the patient's details.  
↓

Yorkshire & Humber Care Record

**AZZOPARDI, Mattha (Mrs)** (active) Born **27-Feb-1986 (35y)** Gender **Female** NHS No. **965 770 2100**  
Address **55 EXETER STREET, ROCHDALE, LANCS, OL11 1JY** Phone **Unknown**  
Demographic Data provided by **YORKSHIRE AND HUMBER CARE RECORD**

Toggle GP Data

Rows per page: 10 1-3 of 3

Medication (drug) name	Strength/dosage	Date Asserted	Effective	Reason	Status	Context	Information Source	Derived From	Source Organisation(s)
<b>Simvastatin</b>	unknown	unknown	unknown	unknown	active	unknown	unknown	unknown	Synthetic Data FHIR Store
<b>Bisoprolol</b>	Take one 5mg tablet daily.	unknown	unknown	unknown	active	unknown	unknown	unknown	Synthetic Data FHIR Store
unknown	500 mg - once a day	21-Jan-2019	unknown	unknown	intended	Encounter/QRA01:266	unknown	unknown	Synthetic Data FHIR Store

The Medications panel is selected.

The patient's medication history is displayed here.

# YHCR Interweave Portal Training Guide – Example of the ‘Documents’ panel

This slide shows an example when clicking the panels on the left pane menu. Here we can see the **documents** in relation to the patient e.g. any letters to the patient, forms, discharge summaries or notes.

The banner above shows a summary of the patient's details.

The screenshot displays the patient record for **AZZOPARDI, Matthia (Mrs)** (active). The banner at the top provides a summary of her details: Born 27-Feb-1986 (35y), Gender Female, NHS No. 965 770 2100, Address 55 EXETER STREET, ROCHDALE, LANCS, OL11 1JY, and Phone Unknown. The demographic data is provided by YORKSHIRE AND HUMBER CARE RECORD.

Below the banner is a search bar with a 'Filter Type' dropdown and a 'Search for...' input field. The main content area displays a table of documents:

Title	Description	Author(s)	Organisation	Date	File Format	Actions
Contraception Advice - Letter to Patient	ADVICE LETTERS ON CONTRACEPTION AND PREGNANCY	BADHAM, Sally M (Dr)	-	13-Feb-2019	application/pdf	
Eye Screening Results	Diabetic Eye Screening Results	Mrs TONI PLUM	Leeds and Mid Yorkshire Diabetic Eye Screening Programme (DESP)	28-Jan-2020	application/pdf	
Maternity Discharge Summary	Maternity Discharge Summary	Emma Smith	Airedale NHS Foundation Trust	12-May-2020	application/pdf	
Pregnancy Notes	Pregnancy Notes & Obstetric History	Dr D Swinburn	Airedale NHS Foundation Trust	13-May-2020	text/html	
RESPECT Form	02/12/2021 RESPECT form	Dr Test Victoria-Plum	GP	11-Feb-2021	application/pdf	
Summary clinical document	Booking Mother	Emma Burbidge	CALDERDALE AND HUDDERSFIELD NHS FOUNDATION TRUST	14-Jun-2021	application/pdf	
Summary clinical document	Booking Mother	Emma Burbidge	CALDERDALE AND HUDDERSFIELD NHS FOUNDATION TRUST	29-Jun-2021	application/pdf	
Summary clinical document	Booking Mother	Emma Burbidge	CALDERDALE AND HUDDERSFIELD NHS FOUNDATION TRUST	29-Jun-2021	application/pdf	
Summary clinical document	Booking Mother	Emma Burbidge	CALDERDALE AND HUDDERSFIELD NHS FOUNDATION TRUST	30-Jun-2021	application/pdf	
Care plan	-	Leeds Teaching Hospitals Nhs Trust	-	-	text/html	
Care plan	-	Leeds Teaching Hospitals Nhs Trust	-	-	text/html	

The Documents panel is selected.

The patient's documentation is displayed here.

# YHCR Interweave Portal Training Guide – Example of the ‘Observations & Results’ panel

This slide shows an example when clicking the panels on the left pane menu. Here we can see the **observations & results** of the patient.

The banner above shows a summary of the patient's details.

The screenshot displays the patient's profile and a list of observations. The patient's name is Mattha AZZOPARDI (Mrs), born 27-Feb-1986 (35y), female, with NHS No. 965 770 2100. Her address is 55 EXETER STREET, ROCHDALE, LANCS, OL11 1JY. The observations table includes the following data:

Category	Observed	Date of reading	Values	Source Organisation(s)
unknown	Apgar score at 1 minute (observable entity)	unknown	8	Synthetic Data FHIR Store
unknown	Length of gestation at birth	unknown	40 weeks 3 days	Synthetic Data FHIR Store
Vitals	/ Diastolic	09-Aug-2013	14 / Diastolic 14	
Vitals	Systolic	09-Aug-2013	15 Systolic 15	
Vital Signs	Blood pressure	29-Jun-2019	Diastolic arterial pressure 500 mm[Hg] Systolic blood pressure 100 mm[Hg]	Synthetic Data FHIR Store
Vital Signs	Blood pressure	29-Jun-2019	Diastolic arterial pressure 76 mm[Hg] Systolic blood pressure 80 mm[Hg]	Synthetic Data FHIR Store
Vital Signs	Blood pressure	29-Jun-2019	Diastolic arterial pressure 150 mm[Hg] Systolic blood pressure 120 mm[Hg]	Synthetic Data FHIR Store
Vital Signs	Blood pressure	29-Jun-2019	Systolic blood pressure 25 mm[Hg] Diastolic arterial pressure 50 mm[Hg]	Synthetic Data FHIR Store
Vital Signs	Blood pressure	02-Jul-2019	Systolic blood pressure 90 mm[Hg] Diastolic arterial pressure 80 mm[Hg]	Synthetic Data FHIR Store

The **Observations & Results** panel is selected.

Patient observations and results are listed here, including the category, the observation, the date of reading, and the values.

# YHCR Interweave Portal Training Guide – GP Connect



**MEAKIN, Mike Steven (Mr)** (active)    Born **19-Jun-1927 (95y)**    Gender **Male**    NHS No. **965 821 8873**  
Address **1 KNIGHTS COURT, SCUNTHORPE,...**    Phone **07954367853 (mobile)**  
Demographic Data provided by **YORKSHIRE AND HUMBER CARE RECORD** ▾



## Summary

SUMMARY

**GP CONNECT**

From  
dd/mm/yyyy

To  
dd/mm/yyyy

Using the information below, please check that this is the correct person. If so, please select the option you need from the left-hand side menu to view the data.

- Person Demographic Check
- Medical Record Summary
- Problems
- Clinical report
- Observations

	GP Record	Portal Person Record	
<b>Name(s)</b>	MEAKIN, Mike Steven (Mr)	MEAKIN, Mike Steven (Mr)	✓
<b>Gender</b>	Male	Male	✓
<b>Date of Birth</b>	19-Jun-1927	19-Jun-1927	✓
<b>NHS Number</b>	965 821 8873	965 821 8873	✓

- Settings
- Getting Started
- Feedback
- Data Available
- Summary**
- Person Details
- Flags
- GP Connect
- Allergies
- Appointments

# YHCR Interweave Portal Training Guide – Example of the ‘GP Connect’ panel – Medication Summary

This slide shows an example when clicking the panels on the left pane menu. We will now be exploring the **GP Connect** tab in the next set of slides. Below we have selected the **GP Connect** tab from the left pane menu.

The banner above shows a summary of the patient's details.

This pane is displayed upon selecting **GP Connect** from the left pane menu. We will select and show the tabs in the following slides.

The **GP Connect** panel has been selected.

Yorkshire & Humber Care Record

**MEAKIN, Mike Steven (Mr)** (active) Born 19-Jun-1927 (94y) Gender Male NHS No. 965 821 8873

Address 1 KNIGHTS COURT, SCUNTHORPE, S HUMBERSIDE, DN1... Phone Unknown

Demographic Data provided by YORKSHIRE AND HUMBER CARE RECORD

### Medical Record Summary

#### Summary

#### Last 3 Encounters

Date	Title	Details
01-Feb-2018	Care navigation	Reception signposting regarding exercise classes

#### Active Problems and Issues

Start Date	Entry	Significance	Details
25-Apr-2018	Lower back pain	Minor	
01-May-2015	Type II Diabetes mellitus	Major	Diabetes type II blood glucose management

#### Major Inactive Problems and Issues

Start Date	End Date	Entry	Significance	Details
01-Mar-2006	03-Aug-2010	Essential hypertension	Major	

#### Current Allergies and Adverse Reactions

Start Date	Details
15-Mar-2016	Allergy to Penicillin, Patient experienced rash, nausea and vomiting

#### Acute Medication (Last 12 Months)

Start	Scheduled End	Days
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The **Medical Record Summary** is displayed when selecting the **GP Connect** tab.

The contents of the patient's medical record summary can be viewed here.

# YHCR Interweave Portal Training Guide – Example of the ‘GP Connect’ tab – Problems

When selecting the GP Connect tab, another panel appears. We will explore the different tabs within this.

The panel above shows a summary of the patient's details.

Within the GP Connect tab, the Problems tab has been selected.

The screenshot displays the patient information panel for Mike Steven Meakin. The patient's details include: Name (MEAKIN, Mike Steven (Mr) (active)), Date of Birth (19-Jun-1927 (94y)), Gender (Male), NHS No. (965 821 8873), Address (1 KNIGHTS COURT, SCUNTHORPE, S HUMBERSIDE, DN1...), and Phone (Unknown). The demographic data is provided by Yorkshire and Humber Care Record.

The 'Problems' tab is selected in the left-hand navigation menu. The main content area shows a list of 'Problems and Issues' categorized into 'Active Problems and Issues' and 'Major Inactive Problems and Issues'. The 'Active Problems and Issues' table lists two items: 'Lower back pain' (Minor significance, 25-Apr-2018) and 'Type II Diabetes mellitus' (Major significance, 01-May-2015) with details for 'Diabetes type II blood glucose management'. The 'Major Inactive Problems and Issues' table lists one item: 'Essential hypertension' (Major significance, 01-Mar-2006 to 03-Aug-2010). There are also sections for 'Other Inactive Problems and Issues' which are currently empty.

Start Date	Entry	Significance	Details
25-Apr-2018	Lower back pain	Minor	
01-May-2015	Type II Diabetes mellitus	Major	Diabetes type II blood glucose management

Start Date	End Date	Entry	Significance	Details
01-Mar-2006	03-Aug-2010	Essential hypertension	Major	

Start Date	End Date	Entry	Significance	Details
03-Sep-1978	15-Sep-1978	Conjunctivitis	Minor	
04-Aug-1958	14-Oct-1958	Fracture of Clavicle	Minor	Fell off bicycle

Problems and issues are displayed here, including the start date, entry, significance, and further details.

# YHCR Interweave Portal Training Guide – Example of the ‘GP Connect’ tab – Clinical Report



When selecting the GP Connect tab, another panel appears. We will explore the different tabs within this.

The panel above shows a summary of the patient's details.

The screenshot displays the patient's profile for Mike Steven Meakin. The top blue bar contains the following information: Name (MEAKIN, Mike Steven (Mr) (active)), Birth Date (Born 19-Jun-1927 (94y)), Gender (Male), and NHS No. (965 821 8873). Below this, the address (1 KNIGHTS COURT, SCUNTHORPE, S HUMBERSIDE, DN1...) and phone number (Unknown) are listed. A dropdown menu indicates that demographic data is provided by YORKSHIRE AND HUMBER CARE RECORD.

The main content area is titled 'Clinical report' and features a 'Clinical Items' section. A table lists the following item:

Date	Entry	Details
20-Jun-2001	Mammogram	Normal

Within the **GP Connect** tab, the **Clinical report** tab can be selected to view a patient's clinical items.

Clinical items are displayed here, including the date, entry, and details of each item.

# YHCR Interweave Portal Training Guide – Example of the ‘GP Connect’ tab – Observations



When selecting the GP Connect tab, another panel appears. We will explore the different tabs within this.

The panel above shows a summary of the patient's details.

Within the GP Connect tab, the Observations tab can be selected.

The screenshot displays the patient summary panel for Mike Steven Meakin. The patient's details include: Name (MEAKIN, Mike Steven (Mr) active), Date of Birth (19-Jun-1927, 94y), Gender (Male), NHS No. (965 821 8873), Address (1 KNIGHTS COURT, SCUNTHORPE, S HUMBERSIDE, DN1...), and Phone (Unknown). The demographic data is provided by YORKSHIRE AND HUMBER CARE RECORD.

The Observations section shows a table of relevant items:

Date	Entry	Value	Range	Details
07-May-2017	Foot Risk Classification	Left diabetic foot at low risk	Low to High Risk	Annual review
07-May-2017	Foot Risk Classification	Right diabetic foot at low risk	Low to High Risk	Annual review

Observations are displayed in a table format, which shows the date, entry, value, range, and details of each observation.

# YHCR Interweave Portal Training Guide – Example of the ‘GP Connect’ tab – Encounter report



When selecting the GP Connect tab, another panel appears. We will explore the different tabs within this.

The panel above shows a summary of the patient's details.

The screenshot displays the patient details panel for Mike Steven Meakin. The patient's information includes their name, date of birth (19-Jun-1927, 94y), gender (Male), NHS number (965 821 8873), address (1 Knights Court, Scunthorpe, S Humberside, DN1...), and phone number (Unknown). The demographic data is provided by Yorkshire and Humber Care Record.

The encounter report section shows a table of encounters. The table has three columns: Date, Title, and Details. One encounter is listed for 01-Feb-2018 with the title 'Care navigation' and details 'Reception signposting regarding exercise classes'.

Date	Title	Details
01-Feb-2018	Care navigation	Reception signposting regarding exercise classes

Within the GP Connect tab, the Encounter report tab can be selected.

Encounters are displayed in a table format here, with the date, title, and details.

# YHCR Interweave Portal Training Guide – Example of the ‘GP Connect’ tab – Clinical Administration



When selecting the GP Connect tab, another panel appears. We will explore the different tabs within this.

The panel above shows a summary of the patient's details.

The screenshot displays the patient record for Mike Steven Meakin. The top header includes the patient's name, age (94y), gender (Male), and NHS number (965 821 8873). Below this, the address and phone number are listed. The main content area is titled 'Clinical Administration' and shows a list of administrative items. The 'Clinical Administration' tab is selected in the left-hand menu. A table displays the following data:

Date	Entry	Details
02-May-2015	Appointment Letter	Community diabetes clinic

Within the GP Connect tab, the Clinical Administration report tab can be selected.

Administrative items is displayed in a table format here, with the date, entry, and details.

# YHCR Interweave Portal Training Guide – Example of the ‘GP Connect’ tab – Immunisations



When selecting the GP Connect tab, another panel appears. We will explore the different tabs within this.

The panel above shows a summary of the patient's details.

The screenshot displays the patient summary for Mike Steven Meakin. The top blue bar contains the following information: Name (MEAKIN, Mike Steven (Mr) (active)), Birth Date (Born 19-Jun-1927 (94y)), Gender (Male), and NHS No. (965 821 8873). Below this, the address (1 KNIGHTS COURT, SCUNTHORPE, S HUMBERSIDE, DN1...) and phone number (Unknown) are listed. A dropdown menu indicates demographic data is provided by YORKSHIRE AND HUMBER CARE RECORD.

The main content area is titled 'Immunisations' and contains a table with the following data:

Date	Vaccination	Part	Contents	Details
30-Aug-2015	Pneumovax II	1	Pneumococcal	
18-Jan-2013	Influenza vaccine	1	Influenza	
04-Oct-2010	Influenza vaccine	1	Influenza	

Within the GP Connect tab, the Immunisation tab can be selected.

A list of immunisations is displayed in a table format here, with the date, vaccination, part, contents, and details.

# YHCR Interweave Portal Training Guide – Example of the ‘GP Connect’ tab – Referral details



When selecting the GP Connect tab, another panel appears. We will explore the different tabs within this.

The panel above shows a summary of the patient's details.

The screenshot displays the patient profile for Mike Steven Meakin. The top navigation bar includes the patient's name, birth date (19-Jun-1927, 94y), gender (Male), and NHS number (965 821 8873). Below this, the address and phone number are listed. The main content area is titled 'Referral details' and contains a table of referrals. The 'Referrals' table has columns for Date, From, To, Priority, and Details. One referral is listed: 02-Jul-2016, from Dr Johnson and Partners, to Community Diabetic Clinic, with a priority of Routine and details of 'Needs further support with dietary needs'. The left sidebar shows various navigation options, with 'Referral details' highlighted under the 'GP Connect' tab.

Date	From	To	Priority	Details
02-Jul-2016	Dr Johnson and Partners	Community Diabetic Clinic	Routine	Needs further support with dietary needs

Within the **GP Connect** tab, the **Immunisation** tab can be selected.

A list of referrals is displayed in a table format here, with the date, people involved, the priority, and other details.

# YHCR Interweave Portal Training Guide – Example of the ‘GP Connect’ tab – Medication Record



When selecting the GP Connect tab, another panel appears. We will explore the different tabs within this.

The panel above shows a summary of the patient's details.

Within the GP Connect tab, the Medication Record tab can be selected.

The screenshot shows the Medication Record for patient MEAKIN, Mike Steven (Mr). The patient's details are: Born 19-Jun-1927 (94y), Gender Male, NHS No. 965 821 8873, Address 1 KNIGHTS COURT, SCUNTHORPE, S HUMBERSIDE, DN1..., and Phone Unknown. The interface is divided into three main sections: Acute Medication (Last 12 Months), Current Repeat Medication, and Discontinued Repeat Medication. Each section contains a table of medication records.

Type	Start Date	Medication Item	Dosage Instruction	Quantity	Scheduled End Date	Days Duration	Additional Information
NHS Medication	25-Apr-2018	Tramadol 50mg capsules	one tablet every 4 to 6 hours	28 days		28	Take 1 or 2 tablets as directed up to 4 times per day

Type	Start Date	Medication Item	Dosage Instruction	Quantity	Last Issued Date	Number of Prescriptions Issued	Max Issues	Review Date	Additional Information
Repeat	01-May-2015	Metformin 500mg tablets	one tablet 2 to 3 times daily	28 days	28-Mar-2018	3	6	15-Oct-2018	Take one tablet three times daily
Repeat	01-Mar-2006	Lercanidipine 20mg tablets	one tablet daily	28 days	20-Mar-2018	3	6	15-Oct-2018	Take one tablet daily

Type	Last Issued Date	Medication Item	Dosage Instruction	Quantity	Discontinued Date	Discontinuation Reason	Additional Information
Repeat	01-May-2005	Metformin 500mg tablets	one tablet 2 to 3 times per day	28 days	01-May-2005	60 tablet pack discontinued	Take with food and water

A list of medications is displayed here, which includes acute medication in the last 12 months, current repeat medication, and discontinued repeat medication.

# YHCR Interweave Portal Training Guide – Example of the ‘GP Connect’ tab – Allergies & Reactions



When selecting the GP Connect tab, another panel appears.

The panel above shows a summary of the patient's details.

The screenshot displays the patient record for Mike Steven Meakin. The top blue header contains patient information: Name (MEAKIN, Mike Steven (Mr) (active)), Birth (19-Jun-1927 (94y)), Gender (Male), NHS No. (965 821 8873), Address (1 KNIGHTS COURT, SCUNTHORPE, S HUMBERSIDE, DN1...), and Phone (Unknown). Below this, a navigation menu on the left includes options like Settings, Feedback, Summary, Patient Details, Appointments, Encounters, Medications, Allergies, Documents, Observations & Results, and GP Connect. The 'Allergies & Reactions' tab is selected. The main content area shows 'Allergies & Reactions' with two tables: 'Current Allergies and Adverse Reactions' and 'Historical Allergies and Adverse Reactions'. The current table lists an allergy to Penicillin starting on 15-Mar-2016. The historical table lists an allergy to pollen starting on 02-Jun-1963.

Start Date	Details
15-Mar-2016	Allergy to Penicillin, Patient experienced rash, nausea and vomiting

Start Date	End Date	Details
02-Jun-1963		Hayfever, allergy to pollen

Within the GP Connect tab, the Allergies & Reactions tab can be selected.

The patient's current and historical allergies and adverse reactions are displayed here in two separate tables.